



# QUALITY POLICY

|                    |               |
|--------------------|---------------|
| Release Date:      | 01/06/2006    |
| Revision Date/ No: | 02/07/2024-R1 |
| Document Code:     | PL001         |

As Obel Civata San. ve Tic. A.Ş., our foremost priority is to maintain the highest level of customer satisfaction and to provide reliable, innovative products that meet quality standards. In line with this approach, our quality policy encompasses the following principles:

- **Customer Orientation:** Providing products and services that best meet our customers' needs by offering solutions that exceed their expectations. Continuously improving our processes by taking customer feedback into consideration.
- **Quality Management System:** Operating in compliance with the IATF 16949:2016 quality management system standards and continuously improving these standards. Effectively implementing our quality management system across all our processes.
- **Continuous Improvement:** Regularly reviewing our processes and evaluating improvement opportunities to continuously enhance the quality of our products and services. Adopting an approach that fully meets customer needs and expectations in all processes, with the aim of being a reliable and preferred company.
- **Product Quality:** Using the latest technologies and the best materials to continuously enhance the quality and reliability of our products. Maintaining and improving high quality standards throughout our production processes.
- **Employee Involvement:** Continuously training and developing our employees to enhance their contribution to our quality policy. Encouraging teamwork to help them become competent individuals who can use their skills at the highest level, and working together to achieve our quality objectives.
- **Legal and Regulatory Compliance:** Ensuring full compliance with all legal requirements and industry standards in all our activities.
- **Customer and Supplier Collaboration:** Establishing long-term, trust-based collaborations with our customers and suppliers to jointly elevate our quality standards.

- **Environment and Occupational Safety:** Adopting environmentally conscious and sustainable production methods, and fully complying with occupational health and safety regulations to protect the health and safety of our employees.
- **Technological Innovations:** Closely monitoring technological developments and implementing innovative solutions in our production processes and products to enhance profitability.

Obel Civata has established as its Quality Policy the commitment to be a exemplary organization that respects the society and environment in which it operates, and to contribute to the national economy by continuously growing its business volume.

Our quality policy serves as a guide that all employees are expected to embrace and implement. As Obel Civata San. ve Tic. A.Ş., we will continuously review this policy and uphold our commitment to improvement.

**AS OBEL EMPLOYEES, WE COMMIT TO WORK IN ACCORDANCE WITH THE OBJECTIVES AND  
REQUIREMENTS SPECIFIED IN THE QUALITY POLICY.  
THE BRAND OF THE BOLTS IS “OBEL.”**

**BOARD OF DIRECTORS**